

Draft Meeting Summary from the Patient Engagement Workgroup
February 9, 2010

List of Attendees:

Name	Organization
Theresa Stevenson	CalOptima
Atul Salgaonkar	
Barb Filkins	Independent Consultant
Kim Brant-Lucich	St. Joseph's Health System
Lucy Johns	Health Care Planning and Policy
Mary Schamus	MIS4Health
Eva Coblenz	Office of Health Information Integrity
Dan Carter	CSC
Heather Harper	EngageinHealth
Jay Chen	
Joe McDonald	NaviNet
Mark Savage	Consumer's Union
Jim Mandas	
Fran Hipskind	Foundation for Medical Care of Tulare and Kings Counties
Guests	
Walter Sujansky	Sujansky & Associates
Staff	
Amanda Goltz	Manatt Health Solutions
Julie Murchinson	Manatt Health Solutions
Albert Chan	Workgroup Tri-Chair
Mike Kirkwood	Workgroup Tri-Chair

Action Items:

- Introductions
- Review of Materials on Project Workspace
- Performance Metrics
- Technical Architecture
- Wrap-up and Next Steps

Meeting Summary:

1. Review of Materials Posted to Project Workspace

- Update on Operational Plan Draft
 - Draft is still being reviewed by Operations Team and wiki is still being tested
 - Expect to send out invite to join wiki and review full draft by COB Wednesday, 2/10
- HHS Issues Contract to Develop HITECH Public Education Campaign
 - Informational item: federal campaign similar to our patient engagement/communication efforts in California

2. Review Performance Metrics

- Group discussion regarding slide led by Kim Brant-Lucich of metrics and Measurement subcommittee
- Obtain a “proof of concept” – do these Metrics help us measure how well were engaging patients across the following dimensions:
 - Capability
 - Adoption
 - Utilization
 - Effectiveness

3. Walter Sujansky: Overview of Technical Architecture

- Entity Registry Service
 - Create a trusted identity for an entity, with authorized certificate
- Entity's Responsibilities
- Provider Director Entities
- Provider Identity Service
- Example Usage Scenarios
- Follow-up items
 - Will take discussion around credentialing offline
 - Use case for discussion will be posted to project workspace